

Communication

IronOak IT can help you enhance and simplify your communications with staff, customers and prospects. We have solutions that will give you a real advantage in the way you manage and communicate in your workplace. Our communication technologies and solutions include telephone systems, Email, Web, and printed media.

Reflect on your current communications systems and how your business works with them. Are there areas of weakness that can be improved? What are your frustrations and annoyances?

Give us a call and tell us about it! We can empower you with a solution that will give your business a huge advantage in the market.

Here is a quick summary of the technologies we use to solve common problems for small and medium businesses.

Syspine Digital Operator Phone System

Real value and some unique features are available in this hybride phone system, including voice recognition by Microsoft!

Reduce the learning curve compared to common phone systems and make operations a breeze! For example; "call joe smith", "transfer to james", "park call"; etc.

Easy to setup and easy to change. You can have your office ready to go in one afternoon.

Simple to use: check your voicemail, return missed calls and change your greeting with point and click simplicity. Import your contacts from Microsoft Outlook and just say their name to place a call

Use your existing analog phone lines, add Voice of Internet (VoIP) anytime, or eliminate land lines altogether! It's your choice.

Here is a video from VoiceCon 2008, which explains a bit more about the Syspine system.
{youtube}g5BjJEMaZnQ&hl{/youtube}

We're authorized Microsoft Partners. You can read more about syspine at <http://www.microsoft.com/responsepoint/default.aspx>

Small Business Server

In reality every business is rooted in the ability to communicate with your clients and among staff and team members. IronOak IT employs the Microsoft Small Business Server as the foundation to many small-to-medium-business communication technology.

With the release of Windows Server 2008 we have a ready made suite of features that can really expand your communications reach.

Internet and intranet access for offices with 75 or less users.

Remote Web workplace, enabling your staff to connect to the office when out on the road.

Shared Fax Service, allowing you to manage faxes digitally and in strict confidentiality from your desktop.

Exchange Email Server, giving you complete control over your company email, keeping it on location, private and protected.

Microsoft SQL and Sharepoint - a powerful database and document management system, ready to organize your business documents and activities.

Customer Relationship Management (CRM)

Every business, and ever position in your business is Always about Sales. When it comes to your sales, marketing, customer relations and project departments, a properly implemented (CRM) can make all the difference.

IronOak IT works with and recommends SugarCRM, Microsoft CRM, Sage CRM and Alfresco.

SugarCRM is an open-source solution you can host on your own server. The community version license is free, the product is friendly and fully functional. Your staff will always know what they need to about each and every customer and

sales opportunity. We Install it and get you going.

Boost results in your marketing campaigns, increase sales and ensure better customer service; Call IronOak IT today to implement your CRM system today.

More on Surgar CRM

{youtube}-7qzK_Q9ou4&hl{/youtube}

Check out their website for more details and then give IronOak a call …<http://www.surgarcrm.com>